

# AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☐ CLEC ☐ ILEC ☐ Wireless

236266

## CERTIFICATED COMPANY INFORMATION

Gulf Long Distance, LLC	
Company Name	FEIN/SSN
	(318) 388-9000
Dbafka	Telephone #
100 CenturyLink Drive	
Mailing Address	
Monroe, LA 71203	
City, State, Zip Code	
same	
Business Location	
Ouachita	
City, State, Zip Code	County

## REGISTERED AGENT INFORMATION

Registered Agent:	CT Corporation System
Mailing Address:	75 Beattie Place
City, State, Zip Code:	Greenville, SC 29601

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. Durand Standard 100 Ryon Avenue Hinesville, GA 31310  
**General Manager** (Include address if different than above.)  
(912) 408-2106 / (912) 368-6644 / durand.standard@centurylink.com  
 Telephone Number Facsimile Number E-mail Address
- B. Felisa Bullock 720 Western Blvd., Tarboro, NC 27886  
**Customer Relations /Complaints Representative** (Include address if different than above.)  
(252) 641-3121 / (877) 800-2737 / Execservices@centurylink.com  
 Telephone Number Facsimile Number E-mail Address
- C1. same as "B"  
**Customer Relations/Complaints Representative for Escalated Complaints** (Include address if different than above.)  
 / /  
 Telephone Number Facsimile Number E-mail Address
- C2. 1-800-366-8201  
**Customer Contact (Toll Free Number)**
- D. Tim Walden 100 CenturyLink Drive Monroe, LA 71203  
**Engineering Operations** (Include address if different than above.)  
(318) 362-1284 / (318) 362-1299 / tim.walden@centurylink.com  
 Telephone Number Facsimile Number E-mail Address
- E. same as "D"  
**Test and Repair** (Include address if different than above.)  
 / /  
 Telephone Number Facsimile Number E-mail Address

F. same as "A"  
**Emergencies** (During non-office hours)  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
Telephone Number / Facsimile Number / E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

G. Zel Gilbert 1122 Lady St., Suite 1050 Columbia, SC 29201  
**Regulatory Officer** (Include address if different than above.)  
\_\_\_\_\_  
(803) 252-4505 / (803) 252-6751 / zel.gilbert@centurylink.com  
Telephone Number Facsimile Number E-mail Address

H. Jane Wyatt  
**Dual Party Mailings** (Name)  
\_\_\_\_\_  
100 CenturyLink Drive Monroe, LA 71203  
Mailing Address  
(318) 330-6326 / (318) 388-9093 / jane.wyatt@centurylink.com  
Telephone Number Facsimile Number E-mail Address

I. Donnie Aultman  
**Interim LEC Fund Mailings** (Name)  
\_\_\_\_\_  
100 CenturyLink Drive Monroe, LA 71203  
Mailing Address  
(318) 388-9497 / (318) 388-9072 / donnie.aultman@centurylink.com  
Telephone Number Facsimile Number E-mail Address

J. same as "I"  
**Universal Service Fund Mailings** (Name)  
\_\_\_\_\_  
Mailing Address  
\_\_\_\_\_  
\_\_\_\_\_  
Telephone Number Facsimile Number E-mail Address

K. Lisa Grantham  
**Gross Receipts Mailings** (Name)  
\_\_\_\_\_  
100 CenturyLink Drive Monroe, LA 71203  
Mailing Address  
(318) 388-9696 / (318) 388-9072 / lisa.farrar@centurylink.com  
Telephone Number Facsimile Number E-mail Address

L. Heather Jones  
**Lifeline Mailings** (Name)  
\_\_\_\_\_  
100 CenturyLink Drive Monroe, LA 71203  
Mailing Address  
(318) 330-6442 / (318) 362-1649 / heather.jones@centurylink.com  
Telephone Number Facsimile Number E-mail Address

Stacy Odom  
This form was completed by (print name)  
\_\_\_\_\_  
Senior Analyst  
Title  
\_\_\_\_\_  
Signature  
3/29/2012  
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
**Clerk's Office**  
Post Office Drawer 11649  
Columbia, South Carolina 29211

Office of Regulatory Staff  
**Attn: Jeanne Gordon**  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201

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